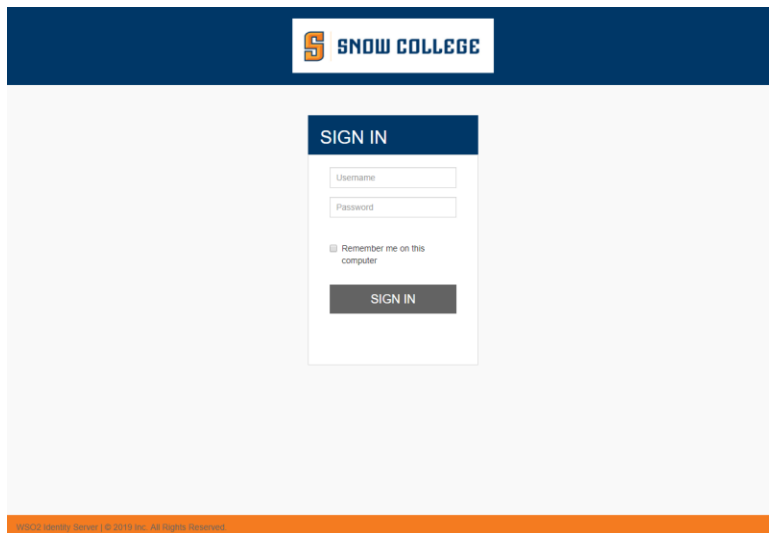# Logging into Neoed/Neogov

Neoed utilizes Single Sign On. When clicking the link in your email or on the HR page, it should take you to a screen similar to this.

*You must be on the school network/on campus in order for Single Sign On to work.

If you receive an error when trying to log in, please follow the steps below.

1. Try using Chrome, if you aren't already
2. Close the browser completely and try again
3. Clear your cache
4. Go to neogov.snow.edu instead of using the link

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If you still cannot log in (or are trying to log in when you are not on campus),

1. Go to neoed.com
2. Click 'Sign In' on the top right corner
3. Enter your login credentials
   a. Username: either your Snow email or firstname.lastname
   b. Password: try your Snow password
4. If needed, click 'Forgot your username or password' to do a password reset
5. If that still does not work, contact HR and we will send you a password reset from our end

Username

Password

All fields are required

Log In

Forgot your username or password?

If none of this works, please visit https://info.neoed.com/contact-us or call Neoed at 833.903.2915.